

## **Board Policy**

Chapter 7 – Human Resources

## BP 7800 CITIZEN COMPLAINTS AGAINST DISTRICT PERSONNEL

The normal procedure for complaints by citizens concerning District personnel shall be to encourage the complainant to begin with a discussion with the employee in an attempt to resolve the complaint. In the event that the complaint is not resolved at this informal level, the citizen may file a formal complaint as set forth in AR 7800 Citizen Complaints Against District Personnel.

References: No specific references

Adopted: July 9, 2001 Revised: August 7, 2018 (Replaces SMC BP 3130)