Internship Orientation

Presented by Career Services



NEED ADVICE ON HOW TO GET AN INTERNSHIP?

ATTEND AN INTERNSHIP WORKSHOP.
 Visit http://smc.edu/careercenter for the list of upcoming workshops.

MAKE AN APPOINTMENT WITH A CAREER ADVISOR BY CONTACTING CAREER SERVICES.

CAREER SERVICES

Phone: 310.434.4337

Email: careerservices@smc.edu

Webpage: http://smc.edu/careercenter

Instagram: https://www.instagram.com/smccareercenter/

YouTube channel: https://www.youtube.com/channel/UChad0]T9Mzqip03jTmL8_zg/playlists?view_as=subscriber

DO I HAVE TO TAKE AN INTERNSHIP CLASS?

- If you are an international student OR you are participating in an UNPAID internship, labor laws require you to be enrolled in an internship course.
- If you are a domestic student AND the internship is PAID, class credit is optional. However, SMC's internship course units transfer to all 23 schools in the California State University (CSU) system. The credits are not accepted at any schools in the UC system, USC or any other private universities.

HOW DO I GET CLASS CREDIT?

Does the internship fall within the SMC Semester dates?

Check SMC semester dates https://www.smc.edu/administration/human-resources/district-calendar.php

Domestic Students

☐ I have completed 6 or more units in the previous semester with a 2.0 or higher.

International Students

☐ I have met with the SMC Imigration specialist.

International Students must provide an <u>eligibility letter</u> in order to enroll in an internship class. If you don't have an eligibility letter please reach out to the SMC International Student Center and request to speak to your Immigration Specialist to see if you are eligible to enroll in an internship.

https://www.smc.edu/student-support/international-education/

- I have completed at least two consecutive academic semesters in full-time status.
- I have maintained a GPA of at least 2.0 or higher
- I am in good immigration status.
- I am eligible for an internship as part of my academic program (Career Practical Training CPT)
 OR

I have completed an Associate of Arts or Associate of Science Degree at SMC and am eligible to apply or have applied for Optional Practical Training (OPT)

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INTERNSHIP CLASSES

WHY DO INTERNSHIP CLASSES EXIST?

- If you are an international student OR you are participating in an UNPAID internship, labor laws and Title V Education Code require you to be enrolled in an internship course.
- If you are a domestic student AND the internship is PAID, class credit is optional. However, SMC's internship course units transfer
 to all 23 schools in the California State University (CSU) system. The credits are not accepted at any schools in the UC system,
 USC or any other private universities.

IS THERE MORE THAN ONE KIND OF INTERNSHIP CLASS?

- General Internship Courses
- Major Specific Internship Courses

WHICH INTERNSHIP CLASS SHOULD I CHOOSE?

There are two things to consider:

- Is your internship related to your major or are you exploring?
- How many hours will you be working?

WHICH INTERNSHIP CLASS SHOULD I CHOOSE?

Courses available by **hours worked**:

General Internship Classes	Unpaid Internship Minimum Work Hours Required (Per Semester)	Paid Internship Minimum Work Hours Required (Per Semester)	Approximate* hours of work per week-fall or spring
Counseling 90A 1 unit	60 hours	75 hours	4 hours for UNPAID 5 hours PAID
Counseling 90B 2 units	120 hours	150 hours	8 hours for UNPAID 10 hours PAID
Counseling 90C 3 units	180 hours	225 hours	12 hours for UNPAID 15 hours PAID
Counseling 90D 4 units	240 hours	300 hours	16 hours for UNPAID 20 hours PAID*

^{*}International students cannot exceed 20/hours a week.

WHICH INTERNSHIP CLASS SHOULD I CHOOSE? (Before enrolling in a major specific internship course, you need to email the instructor to be cleared to be able to add their class.)

Courses available by major:

Majors	Course Title	Instructor
Art History	AHIS 90A	Meyer, William J
Art	Art 90A	Meyer, William J
Biology	Bio 90A	Colovito, Mary
Computer Info. Systems	CIS 90A	Stahl, Howard
Computer Science	CS 90A	Stahl, Howard
Dance	Dance 90A	Douglas, Judith
Earth Sciences	Earth Science 90A	Selby, Bill
Entertainment Technology	ET 90A/90B/90C	Fria, Chris
Fashion Design & Merch.	Fashion 90A/90B	Ivas, Lorrie
Film Studies	Film Studies 90A/90B	Bartesaghi, Simone
Graphic Design	GR DES 90A/90B/90C	Cavanaugh, Jamie
History	History 90A	Chi, Sang

WHICH INTERNSHIP CLASS SHOULD I CHOOSE?

Courses available by **major (cont)**:

Majors Course Title		Instructor
Interior Architectural Design	Int Arc 90A/90B/90C/90D	Hao, Josephine
Journalism	Journ 90A/90B	Rubin, Saul
Media Studies	Media 90A/90B	Redelia Shaw
Nutrition	Nutrition 90A/90B/90C	Ortega, Yvonne
Office Technology	OFTECH 90A	Stahl, Howard
Photography	Photo 90A/90B/90C/ 90D	Mohr, Craig
Political Science	POL SC 10	Buckley, Alan

- BEFORE ENROLLING IN A MAJOR SPECIFIC INTERNSHIP COURSE, PLEASE CONTACT THAT INSTRUCTOR FOR PERMISSION TO ADD
- Additional internship courses may be available in other majors.
- If you don't see your major listed above, contact the department chair and ask if an internship course is being offered.
- Major focused internship courses are generally offered in Spring and Fall semesters only.

HOW MANY INTERNSHIPS CAN I HAVE?

- SMC interns may earn between 1-16 units of internship credits while enrolled at Santa Monica College.
- Sixteen units of internship credit is the maximum allowed and can be achieved by taking a combination of general and/or major specific internship courses sporadically, as shown on the chart below.
- Current course repeatability laws stipulates that internship courses can only be repeated once. In other words, after you've taken the same internship course twice, you must enroll in a different internship course moving forward.

Semester	Internship Course	Units
Spring 2018	Journalism 90 A	1 unit
Fall 2018	Counseling 90 C	3 unit
Winter 2019	Counseling 90 B	2 unit
Spring 2019	Journalism 90 A	1 units
Summer 2019	Counseling 90 D	4 units
Fall 2019	Counseling 90 A	1 units
Winter 2020	Counseling 90 D	4 units
		Total: 16 Units

- Additionally, interns are only allowed to have one unpaid internship per semester.
- However, two internships are allowed if one is unpaid (which requires internship course credit) and the other internship is paid,
 which does not require academic credit.

WHAT HAPPENS IN AN INTERNSHIP CLASS?

OVERVIEW:

- Professor Deanna Gurrola is the instructor for all General Internship Courses (Counseling 90 series.)
- The syllabus and all course assignments will be on Canvas, there will be no in person meetings.

GRADING:

- Internship courses are graded on a Pass/NO PASS basis.
- If you do not successfully pass an internship course, you will be required to set up an appointment with your instructor and the instructor will consult with the Career Center Faculty Leader to get approval for you to participate in an internship courses in the future. Approvals are not guaranteed and will be granted or denied at their discretion.

WHAT HAPPENS IN AN INTERNSHIP CLASS?

ASSIGNMENTS:

After you enroll in an internship class, you must work the hours required and complete all course assignments, in order to receive a passing grade. Below are the online course assignments you are required to complete:

- Learning Objectives: You must post your three official learning objectives on Canvas.
- **Employer Contact Information:** You must post your internship employer contact information. Make sure all of the contact information is accurate, particularly the phone number and email address. Your instructor will send an electronic evaluation form to your employer at the end of the semester. Therefore, it's imperative that the employer contact information is accurate.
- **☐** Work Summary:
 - Hours: Keep a record of all paid or unpaid work hours and post hours on canvas weekly. Work hours can vary from week to week, but remember that you must complete the minimum hours required for the internship course over the semester to receive a passing grade.

 Regardless of when you complete your required hours you must post a weekly work summary throughout the entire semester.
 - Work Summary: Keep a weekly log of the work you complete that relates to your learning objectives. You are required to write a brief, one paragraph, summary of your projects and post the activity/project summary on canvas weekly.
- Meeting With Your Instructor: Schedule a one-time meeting with you instructor to discuss your progress and any other issues you may have. Further instructions will be on Canvas.
- Final Essay: Complete all online assignments on time which include your FINAL ESSAY.
 - The final essay is a 2 page, double-spaced paper that summarizes your experience as an intern. More information regarding this assignment will be on Canvas.
- **Employer Evaluation:** In addition to the course assignments, SMC student interns must receive a satisfactory evaluation rating from their internship employer.

WHAT HAPPENS IN AN INTERNSHIP CLASS?

WORKING MY AGREED HOURS:

- Make sure you speak with your supervisor in advance regarding your work hours and enroll in the appropriate internship class.
- In order to successfully pass the internship course, you must work the minimum hours required during the semester.
- Failure to work minimum hours will result in a "No Pass" grade.
- Any hours worked remotely prior to enrolling in an internship class will not be counted towards the work hours required for the course. You must be officially enrolled in an internship class first, before accumulating and recording work hours.
- Lunch breaks and interim breaks must be deducted from the total hours worked daily. By law, workers are required to take breaks during their shifts.
- You may work more than the minimum hours required. However you will not be receive any additional credits. Additionally, the class you initially enroll in will be the class you remain in during the semester. Also, International students cannot exceed 20/hours a week.
- Flexible Work Schedule: Work hours may vary each week. For instance, you can work 6 hours one week, 10 hours the next week, and 5 hours the following week, etc. The goal is to work at least the minimum hours required for the course during the semester.

WORK SUMMARY EXAMPLE:

WEEK	Submit Your Hours Worked	Submit Your Activity/Project Summary
1	3/1/20 - 8:00am - 11:00am = 3 hours 3/2/20 - 10:00am - 12:00pm = 2 hours 3/3/20 - No hours worked 3/4/20 - 8:00am - 12:00pm = 4 hours 3/5/20 - 10:00am - 11:00am = 1 hours Total Hours worked: 10	This week, I reviewed the companies web content and my supervisor and I decided which web pages should be updated. I updated one webpage and my supervisor reviewed my work and suggested additional changes. I revised the webpage accordingly and it is now live on the website.

WEEK 2

Open the same Word document and add your work hours and activity summary. At this point, you are also required to submit a cumulative summary of your work hours by adding the hours worked the prior week, to the hours worked the current week.

WEEK	Submit Your Hours Worked	Submit Your Activity/Project Summary
2	3/8/20 – 7:00am – 11:00am = 4 hours 3/9/20 – 10:00am – 12:00pm = 2 hours 3/10/20 – No hours worked 3/11/20 No hours worked 3/12/20 – 10:00am – 12:00pm = 2 hours Total Hours Worked: 8 Cumulative Hours Worked: Week 1 + Week 2	This week, I was taught how to create and update databases. I input client data on three separate databases. My supervisor reviewed my work and commented that it was done accurately. Then I was taught some new advanced software features and was assigned more technical work, to improve my skills.
	= 18 Cumulative Hours	

LEARNING OBJECTIVES

- Creating learning objectives allows you an opportunity to work on intellectually stimulating projects and acquire work-based skills that you desire to accomplish, instead of working strictly on mundane office tasks that interns are generally asked to do.
- You must identify **three** work-based skills that you wish to acquire during the course of the internship.
- By having constructive learning objectives, your employer will know precisely the skills you are interested in acquiring while you intern and will be held accountable for teaching you those specific skills.

SAMPLE LEARNING OBJECTIVE:

Objective:	Revised Objective:
I will learn how to be a filmmaker.	I will learn how movie scripts are screened and selected for production.
This objective will take too long to accomplish. It's too broad and cannot be achieved within a semester. Therefore it is not practical and should be revised to reflect a skill that can be attained within a semester's timeframe.	This is a better learning objective. It is more practical and can be accomplished within a semester.

LEARNING OBJECTIVES (cont).

HOW TO WRITE A LEARNING OBJECTIVE:

There are three parts to each Learning Objective.

PART I: What skill will be learned?

State three substantial skills that you would like to learn from your employer. Write 3 simple statements.

Example:

- I will learn how to create spreadsheets in Excel.
- I will learn how to create a PowerPoint Presentation.
- I will learn how to create and edit a website.

PART 2: How will it be learned?

Question: How do you plan to learn each skill and how can your progress be measured?

Answer:

You must write how you plan to learn the skill. You must state that you will observe or be trained by your supervisor first, then you will perform the task at least once, and will also ask your supervisor to review your work and provide feedback.

Example:

I will observe my supervisor create an Excel spreadsheet. After observation, I will create at least one Excel spreadsheet and ask my supervisor to review my work and provide feedback.

Part 3: You are required to state the skill attained.

Make your learning objective measurable by stating or estimating how many times you will perform the task, during your internship, so that you reach at least a basic level of proficiency. Then state the skill that you will acquire when the internship ends.

Example:

After I've performed the task at least once and received feedback from my supervisor, I will create at least 10 additional spreadsheets to perfect my skills. My supervisor will critique each one. When the internship culminates, I will know how to create functional Excel spreadsheets.

SAMPLE LEARNING OBJECTIVES:

What will be learned?	How will it be learned?
I will learn how to create Excel spreadsheets.	I will observe my supervisor as he composes a press release. I will then create a mock press release on my own and review it with my supervisor. My supervisor will provide feedback and I will make the changes that were recommended. (Measurable Statement) I will write at least 5 additional mock press releases to perfect my skills. My supervisor will review my work. At the end of the internship, I will know how to effectively write press releases.
I will learn how to create content for social media accounts that matches the aesthetic of two brands I'm working on.	I will observe my supervisor create content for the social media channels Pinterest and Instagram. I will observe and take notes on how she creates the images and captions, before she schedules and posts them. Then I will create a sample post for Pinterest and Instagram for my supervisor to review. Feedback will be provided. Afterwards, I will schedule out a week's worth of content in advance for my supervisor's review and approval before posting the content on social media platforms. (Measurable Statement) I will create social media content throughout the duration of my internship. Upon completion, I will be proficient at creating and posting content on a variety of social media platforms.
I will learn how to improve my time management skills.	I will be given tasks to complete and will discuss the deadlines with my supervisor. I will set multiple project deadlines along the way to make sure I stay on track with my work assignments. I will keep in constant contact with my supervisor and provide updates on completed tasks. My supervisor will review my work and provide feedback on my work and time management skills. (Measurable Statement) I will continue to complete tasks in a timely manner throughout my internship. When the internship is ends, my time management skills will be refined

SAMPLE LEARNING OBJECTIVES (CONT):

What will be learned?	How will it be learned?
I will learn how to create and manage a website.	I will observe my supervisor when creating a website. Then I will build one website, modify it and make corrections based on my supervisor's feedback. I will keep improving the website until it is ready to go live. After the internship, I will know how to properly create and manage websites.
I will learn database management.	I will watch my supervisor input client data. Then I will input data for two clients and ask my supervisor to review my work for accuracy and provide feedback. I will continue to accurately input client records into the database during my internship and my supervisor will review my work. At the culmination of my internship, I will know how to accurately record client data and how to manage a database.
I will learn how to calculate event expenses.	How will it be learned?: I will watch my supervisor calculate the costs of vendors and products for 2-3 events. I will project an estimated cost for two events and ask my supervisor to check my work for accuracy. My supervisor will provide feedback and I will make cost adjustments, if necessary. I will continue to work with my supervisor and determine event costs during my internship. By the end of the internship, I will know how to accurately project the cost of events.

WHAT DO I NEED TO TELL MY EMPLOYER?

SEMESTER DATES AND HOURS:

- Make sure your employer knows the hours you must complete to pass your internship course (if they are not being met, you must let your professor know asap).
- Make sure your employer knows your semester start and end dates. Check SMC semester dates https://www.smc.edu/administration/human-resources/district-calendar.php

LEARNING OBJECTIVES:

- Your employer needs to review and approve your learning objectives.
- When working remotely, employers must assign enough projects that will generate enough work hours for interns to complete the hours
 required to successfully pass for the course.
- Tasks assigned and completed remotely must be reviewed and feedback must be provided by the employer.

INTERN EVALUATION FORM:

- An Intern Evaluation Form will be emailed to supervisors from Internship course instructors at the end of the semester.
- It is mandatory that employers fill it out and return it to your instructor, It is part of your overall grade.
- Supervisors will be asked to rate your performance based on how well you completed your learning objectives, and will also be asked a few additional questions about the your work habits. It's important to receive a good evaluation in order to pass the class.
- You are not allowed to handle or submit the evaluation form but you should remind your employer to submit the evaluation form at the end of the semester.

Learning Objectives Contract

Each semester it is necessary to identify <u>THREE</u> learning objectives. If continuing an internship, students are expected to expand their job responsibilities or get involved in new learning experiences. The learning objectives must be specific, measurable, and within the student's ability to accomplish. The objectives must be: (1) written by the student and (2) reviewed and approved by both the employer and college Contact: <u>Employers will be sent an evaluation to complete towards the end of the semester to assess if the objectives have been met.</u>

Semester: 202	Fall	Winter	Spring	Summer
SMC ID#	Last Name	First Name		

Please select the internship class would you like to take:

Select the course you would like to take.	General Internship Classes	Unpaid Internship <u>Minimum</u> Work Hours Required (Per Semester)	Paid Internship <u>Minimum</u> Work Hours Required (Per Semester)	Approximate* hours of work per week-fall or spring
	Counseling 90A 1 unit	60 hours	75 hours	4 hours for UNPAID 5 hours PAID
	Counseling 90B 2 units	120 hours	150 hours	8 hours for UNPAID 10 hours PAID
	Counseling 90C 3 units	180 hours	225 hours	12 hours for UNPAID 15 hours PAID
	Counseling 90D 4 units	240 hours	300 hours	16 hours for UNPAID 20 hours PAID*

^{*}International students cannot exceed 20/hours a week.

Is this internship paid or unpaid?

If you have selected a major specific internship course please list the course and instructor for us to contact for your add code. You must receive permission from this instructor before you list them here:

Company/Agency

Immediate Supervisor

I. What will be learned?

I will learn how to post blog content on social media platforms.

How will it be learned?

I will review current content with my supervisor and observe as new blogs are created and posted. Then I will create content and review with my supervisor who will also provide feedback. I will modify my blog content to the appropriate social media site. I will continue to create content and post at least 3-5 blog articles during my internship. When the it ends, I will know how to create and post informative blogs on social media platforms

2. What will be learned?

I will learn how to effectively utilize a time management app.

How will it be learned?

I will learn by observing what my supervisor uses and recommends and my supervisor will instruct me on how to use it. Then I will download one app and my supervisor will show me how to use it properly. I will then download at least 3 additional apps and be trained how to use them. I will receive feedback on pros/cons and on my time management skills from my supervisor. By the end of the internship I will know my preference for a time management app and also know how to better manage my time

Studer	nt Internship Agreement I will work at least the minimum number of hours required for receiving college credit for the internship. If I am not getting paid, I must work 60 hours per unit of credit. If I am getting paid, I must work 75 hours for each unit of credit.
0	I will immediately notify the Internship Program Instructor of any change of employment or work hours that cannot be completed as a direct result of internal policy changes enforced by my internship employer.
0	I am aware that I can only count hours towards my internship class from the date that I actually add/enroll in the class. Hours worked prior to enrollment do not qualify.
0	I will complete all online Internship Program requirements. This will include all online assignments, recording internship hours online, completing journals, turning in the final paper on time, and any other required assignments.
	I understand that I must submit my hours and summary of work activities weekly on Canvas for my internship instructor to review in order to pass this class.
0	Failure to fulfill any of the items listed above will result in my being dropped from the Internship Program or receiving a non-passing grade.
For E	mployer Use:
ū	I agree to provide enough work projects that will be sufficient for the student to work complete their hours during this semester.
٥	I understand that I will be emailed a student evaluation two weeks prior to the end of the academic semester and I agree to rate student's progress, confirm the hours they worked and submit the Evaluation Form by the due date indicated.
0	Additionally I certify that this internship will be conducted entirely remotely.
We a learn	SOVAL Agree with the validity of the learning objectives. The employer and college agree to provide the necessary supervision and support to ensure that the student receives appropriate educational benefit from this work-based ing experience. The employer will provide adequate protection through Worker's Compensation and/or liability insurance as required by law. Santa Monica College is considered the employer for internship students ing on an unpaid basis. The Internship Program and the employers operate without regard to race, age, sex, religion, color, national origin or handicap.
SMC	Student Intern / Date SMC College Instructor / Date Immediate Work Supervisor / Date

WHAT DO I NEED TO TELL MY EMPLOYER? (CONT)

HOW TO GET A PROOF OF ENROLLMENT LETTER:

- Generic Proof of Enrollment Letters are available and can be emailed to employers upon request. It is proof that SMC has an active Internship Program and offers course credit to students who qualify.
- If your employer requires an official Proof of Enrollment Letter
 - Contact the Internship Coordinator, Deanna Gurrola, and she will send an official Proof of Enrollment letter directly to your employer,
 after you complete the enrollment process and officially enroll in an internship class.

WHAT IS IN A PROOF OF ENROLLMENT LETTER:

- your name
- the internship course you are enrolled in
- hours required to receive academic credit and relevant information about the internship program

TIPS ON HOW TO RECEIVE A GOOD EVALUATION FROM YOUR EMPLOYER!

- 1. Be on time every day! When working remotely, work your assigned shift and be available when your boss contacts you. Submit projects on time and request feedback.
- 2. Dress for success! Wear appropriate business attire. Dress as if you are an employee, even if you are working remotely. Always project a professional image.
- 3. Show up refreshed with a positive attitude and be ready to start your day.
- 4. While at work, work on your learning objectives and learn new skills.
- 5. During down time, network and ask other employees if they need help with special projects. This is a great way to learn new skills and meet people at the organization who could perhaps provide recommendation letters.
- 6. Learn as many skills as possible while you are interning. You can add these skills to your resume, college applications and personal statements in the future.
- 7. Take your assigned breaks and lunch times. Return to your desk on time, if working on-site.

TIPS ON HOW TO RECEIVE A GOOD EVALUATION FROM YOUR EMPLOYER!

- 8. Be attentive while you are interning and ask questions if you are given an assignment or instructions that you don't understand. Don't be shy or passive. This is a learning experience for you. It's better to ask questions than to make costly mistakes.
- 9. Think outside the box and contribute ideas. Be a proactive team player!
- 10. Do not answer incoming personal phone calls, reply to text messages or make any calls on your cell phone during work hours. Cell phones should only be used during your lunch hour or break times. You may see other employees using their phones, but remember, they already have a job. You are trying to make a good impression!
- 11. Don't use company computers/laptops to surf the web or peruse social network sites, unless it is requirement for your job or a part of your learning objectives.
- 12. Work your full shift. Don't ask if you can leave work early.
- 13. Turn in all work assignments on time, with accuracy and a level of excellency!

WHAT HAPPENS NOW?

(Keep in mind BEFORE beginning this process, you must already have an internship that you have accepted.)

Domestic Students	International Students
1. Fill out Application	1. Meet with your Immigration Specialist to obtain an Eligibility Letter.
2. Fill out Application for which you	2. Fill out Application for which you must provide:
must provide:	a. Employer information
a. Employer information	b. Copy of your learning objectives
b. Copy of your learning objectives	c. Eligibility Letter
objectives	Please note:Your instructor and workplace supervisor will all sign off on the learning
Please note:Your instructor and workplace	objectives and they will be used for your final evaluation.
supervisor will all sign off on the learning	
objectives and they will be used for your	3. After receiving your learning objectives and acknowledgement that your
final evaluation.	internship is 100% remote, your instructor will email an add code and paperwork to your immigration specialists.
3. After receiving your learning	
objectives and acknowledgement that your internship is 100% remote, your instructor will email you an add code the first day of the semester.	4. You must make an appointment with your immigration specialist in order to receive your add code.

THANK YOU!

HAVE QUESTIONS?

Reach Out to Career Services:

Phone: 310.434.4337

Email: careerservices@smc.edu